



NEW POLICY CHANGES EFFECTIVE JUNE 1, 2020:

KIDS PERK:

For the time being—given our current guidelines from the Governor—we are sorry to pause the in-studio Member's Kid Perk. No children under 16 will be allowed in-studio until further notice. We encourage members to allow children to join in the live zoom classes if you wish! Children 16+ are eligible for joining classes using a drop in, class pass or purchasing their own membership.

GUEST PASSES:

For the time being all guest passes are invalid. New guest passes will be issued based on new membership perks to be determined at a later date.

PAYMENT SCHEDULE/CANCELLATIONS:

All paid in full memberships/paid in part memberships are not eligible for cancellation or refunds. Monthly memberships formerly under a 12 month contract are now month to month with charges beginning August 1st. This allows for cancellation of monthly memberships only at any time, provided there is written request made 30 days before your next payment is due. Failure to make contact 30 days prior to your next payment will result in the next month's charge. All payments will be drawn on the first of each month. Any future memberships will be prorated from the day of sale to include the rest of the month. Each subsequent payment will be drawn on the first.

REFUNDS:

All products and services sold by Homegrown Yoga are non-refundable. Only in the event of a special event cancellation are refunds optional. In those cases we can offer to refund your purchase back to your Homegrown Yoga account to be used for another purchase at our studio.

REGISTRATION POLICY:

Due to limitations for in-studio attendance made by the state of Kentucky and virtual sign up requirements:

- **Pre-registration for all classes and events (live virtual and in-studio) is required.**
- Clients must book classes a minimum of **one hour** before class begins.
- Clients can book classes **one week** in advance.
- In the event you are unable to attend a class that you have booked, we ask that you cancel online, email or call as soon as possible.
- If you sign up for a class and are placed on the wait list due to attendance restrictions and a spot in class opens up you will be contacted via email and are required to confirm your spot within 12 hours. Confirmations will expire and go to the next person on the list after 12 hours.